

# your event at nailista®

## welcome home!

Birthday celebrations, hen parties... our nailista bars are perfect for hosting your own private events.

We love it when the girls get together and we welcome group bookings.

We want you to enjoy every part of your nailista experience so, to help you make the most of it, we've jotted down a few simple tips and a reminder of our Ts&Cs.

## booking your treatments...

When you confirmed your booking with us, you will have made a 50% deposit on the total cost. This is non-refundable. It is your guarantee that you and your guests are booked into nailista and that we have ensured your expert therapists will be available for the extent of your event.

You will have a date for when we require the next payment of 25% (two-weeks prior to the event). We will always try to be flexible around event requirements but unfortunately we cannot give any refunds for changes made to your booking with less than two-week's notice.

## private hire...

When you made your initial booking we will have asked if you would like to pay for exclusive use.

If you said yes, then you will have the whole nail and brow bar to yourselves!

If you decided against exclusive use, then there may be other clients in the salon at the same time as you and your guests. Just to reassure you, our clients are generally very lovely!

For all group bookings, we will do our very best to ensure your party are seated together but, depending on which salon you have booked into and the treatments you are having, this may not always be possible. Our therapists will always manage an event in the best way possible, allowing for the needs of everyone.

## when you arrive...

Please make sure your whole party arrives five minutes before your event is due to start.

This gives enough time for everyone to choose their colours and get settled before their treatments. If there are any unforeseeable delays, please let us know your expected arrival time as quickly as you can.

Any delays will unfortunately mean the treatment may have to be cut short – and nobody wants that!

## your treatments...

By now you will have selected the treatments for everyone in your party. And we will have booked out the time required for the number of people accompanying you.

We know that sometimes guests may wish to change their treatments and we will always try and be flexible. Please let us know about any changes as quickly as possible so we can be sure the right therapists are available – eg if you want to change from a mani to a pedi we need to be sure we have space in our pedicure seats!

Please also note you will have to pay extra if treatments are changed on the day and extend beyond the booked period.

Any guests booked in for eye-lash tinting will need to pop in to a nailista salon at least 24-hours prior to the event for a skin test.

## when it's time to leave...

Unless you have decided to pay in full before your event, the final 25% will need to be paid on the day. Our therapists will have a record of your previous payments and you can pay by card or cash.

**That's it! Wishing you a wonderful event!**

nailista.com  
created by women for women

If you have any questions, please give our events team a call. We'll be happy to help!